



JUDITH ANDERSON

Consumer Engagement Associate, P² Collaborative of Western New York

Judith M. Anderson is the first Executive Director of the Environmental Justice Group of Western New York (EJAG). As co-founder of the young organization that was incorporated in 2007 and received 501(C)3 status in 2009, her current work is focused on building capacity within the organization. Located in a low-income community of color, much of her work revolves around environmental health and justice education through community based participatory research projects that have been funded by the New York State Department of Environmental Conservation, Environmental Justice Department and the Community Foundation for Greater Buffalo.



AVERY T. BATES

Consumer Engagement Associate, P² Collaborative of Western New York, Community Health Center of Buffalo, Inc. Niagara Falls

Avery T. Bates serves as a Consumer Engagement Associate for the P² Collaborative of Western New York, in Niagara Falls via the Community Health Center of Buffalo, Inc. Since July 2011, Avery is the Co-Director of the Mayor's Task Group for a Healthier Niagara Falls where he leads the Health sub-committee, supervises a Community Health Worker, and is accountable for engaging and empowering neighbors and community partners.

Mr. Bates has designed and conducts training workshops on topics such as presentation skills, cultural diversity, conflict resolution, elements of team building, and identifying ways to prevent school violence. He is a vision-maker who energetically shows people how they can be proactive change agents.

DIANE BERDINE

Director, Gold Choice

Diane Berdine is the Director of Gold Choice, a partially-capitated Medicaid Managed Care Program utilizing the Physician Case Management Model for ensuring access to Primary Care and specialty Medical Services. The program currently has 4,600 enrollees referred by more

than thirty (30) Mental Health and/or Substance Abuse Services agencies located in Erie County. Ms. Berdine has co-authored “Assessing the Prevalence of Depression Among Individuals with Diabetes in a Medicaid Managed-Care Program” published in the *International Journal of Psychiatry in Medicine*.and “A Physician Self-Assessment Tool for Quality Improvement” and *Journal for Healthcare Quality*.



AL BRADLEY

Director, High Blood Pressure Program Manager, Finger Lakes Health Systems Agency

Al Bradley is the Program Director for the High Blood Pressure Collaborative, an effort jointly spearheaded by the FLHSA and the Rochester Business Alliance. He has nearly twenty years experience in Rochester area healthcare in physician organizations, health insurers, and government funded programs including Excellus BlueCross BlueShield, Monroe Plan for Medical Care, and the Rochester Individual Practice Association. Among the projects he has overseen are physician quality improvement programs, fee schedule implementations, and outcome reporting processes. Mr. Bradley received a Bachelor of Science in Communication from the Rochester Institute of Technology.



KALAN BROWN

Technology Coordinator, Chautauqua County Health Network (CCHN)

Kalan Brown is currently the Technology Coordinator for both the Chautauqua County Health Network (CCHN), one of the 35 rural health networks recognized by the New York State Department of Health and the Chautauqua Integrated Delivery System, LLC, an independent practice association of 130 physicians and 4 community hospitals in Chautauqua County, New York. In addition to office IT work, Mr. Brown is overseeing the creation of a countywide diabetes disease registry as part of the national Office of Rural Health Policy’s Small Health Care Provider Quality Improvement Project grant. He also works as a Practice Enhancement Associate (PEA) with various practices in Chautauqua County on the Meaningful Use EHR incentive program.



SARA BUTTERFIELD, RN, BSN, CPHQ, CCM
Senior Director, Health Care Quality Improvement, IPRO

Sara Butterfield is IPRO's Senior Director of Health Care Quality Improvement and serves as the Care Transitions Theme Lead for the Centers for Medicare & Medicaid Services' (CMS) 10th Scope of Work Integrating Care for Populations and Communities initiative. Ms. Butterfield is responsible for facilitating and managing quality improvement initiatives addressing the National Quality Improvement Priorities for Medicare beneficiaries, as identified by CMS.

Since joining IPRO in July 1998, Ms. Butterfield has coordinated collaborative partnerships with acute care hospitals, private physician practices and health care providers on a cross-setting, multidisciplinary level to facilitate performance improvement initiatives in support of CMS's project objectives.

Ms. Butterfield holds a Bachelors of Science Degree in Nursing from Russell Sage College, Troy, NY. She received the Certified Case Manager credential from the Commission for Case Manager Certification and is a Certified Professional in Healthcare Quality, through the national Healthcare Quality Certification Board.



MARY K. COMTOIS
**Director of Health & Wellness, United Way of Buffalo & Erie County and
Coordinator, Healthy Lifestyles Coalition**

Mary K. Comtois serves as the Director of Health & Wellness at the United Way of Buffalo & Erie County. In this capacity, she coordinates the P² Collaborative of WNY Healthy Lifestyles Coalition and the Early Childhood Obesity Prevention Task Force. Previously, she worked for the United Way of Eastern Fairfield County, Bridgeport, CT as Vice President of Campaign. She began her United Way career in 1989 at the United Way in Irvine, CA as a Senior Program Associate. Her prior experience includes working with older adults and persons suffering from chronic mental illness at various agencies in New York and California.

She received her BA in Psychology from the State University of New York at Geneseo and an MBA Certificate from the University of Buffalo, School of Management. She currently serves as a member of the Erie County Mental Hygiene Community Services Board, Family Justice Center Public Relations Committee, and the Second Act Project Team. In 2007, she received the Buffalo News Founders Award for her work in launching the Family Justice Center, a one-stop center for victims of domestic violence and their children.



RONA D'ANIELLO

Registered Dietitian, Certified Diabetes Educator, UB Department of Family Medicine

Rona D'Aniello is a graduate of Syracuse University, and also completed the Coordinated Undergraduate Program in Clinical Dietetics at Buffalo State College. She has over 20 years experience working with minority underserved populations in Buffalo, and has a special interest in supporting self management skills through patient empowerment. Most recently, Mrs. D'Aniello was Community PI and health educator for Patient Voices, a community-based participatory research project that developed and tested interventions to improve cancer screening rates at Jericho Road Family Practice and Jefferson Family Medicine.



TANISHA DACOSTA

Consumer Engagement Associate, P² Collaborative of Western New York, Buffalo region

She has extensive experience working with the underserved community of WNY. While working in the childcare, literacy, health and human services fields, she consciously focuses her efforts on the affects of the entire family. Ms. DaCosta has a Bachelor's degree in Business Administration and is anticipated to graduate with her Master's degree in Business Administration (MBA) in March of 2012. She and her husband of 12 years have four wonderful children!



KEN DAHLGREN

Consumer Engagement Associate, P² Collaborative of Western New York, Southern Erie, Cattaraugus and Allegany Counties

Ken Dahlgren is a lifelong resident of Western New York and has been involved in public health programming and project management for the last 12 years. He is currently a Consumer Engagement Associate for Southern Erie, Cattaraugus and Allegany Counties. Mr. Dahlgren has a degree in Education from SUNY Fredonia and a Master in Public Health Degree from A.T. Still University



DAVE DEBRONKART

Spokesperson, e-Patient Dave

Dave deBronkart, better known on the internet as “e-Patient Dave” may be the leading spokesperson for the e-patient movement. He was diagnosed in January 2007 with Stage IV, Grade 4 renal cell carcinoma (kidney cancer) at a very late stage. His median survival time at diagnosis was just 24 weeks with tumors in lungs, several bones, and muscle tissue, his prognosis was “grim,” as one web site described it. He used the internet in every way possible to partner with his care team to and beat this unbeatable disease. His last treatment was July 23, 2007, and by September it was clear he’d beaten the disease. His remaining lesions have continued to shrink.

In 2008, he discovered the e-patient movement, and began studying, blogging, and speaking at conferences, and in 2009 was elected founding co-chair of the new Society for Participatory Medicine. He was a leading voice in Washington for the new Federal regulations to require that patients and families have access to the electronic medical records, and is now engaged full time in speaking and advocating for patients engagement. He’s appeared in *Time*, *U.S. News*, and the *Health Leaders* magazine cover story “Patient of the Future.” In 2010 he released his first book – “Laugh, Sing, and Eat Like a Pig:” How an empowered patient beat Stage IV cancer (and what healthcare can learn from it).”



ANN E. DIBBLE

Senior Staff Attorney, LegalHealth program of the New York Legal Assistance Group

Ann E. Dibble is a Senior Staff Attorney with the LegalHealth program of the New York Legal Assistance Group, a nonprofit law firm dedicated to providing free legal services in civil law matters to low-income residents of New York City. The LegalHealth program partners with medical professionals to address the nonmedical needs of low-income people with serious health problems, providing free legal services in medical facilities and training healthcare professionals to understand the legal issues their patients face. Ms. Dibble assists with program development and runs legal clinics based at Kings County Hospital and Maimonides Medical Center, with an emphasis on serving senior clients. Before joining LegalHealth, Ms. Dibble was in private practice, including at the law firm of Weil, Gotshal & Manges and in-house at Applied Materials, Inc. She graduated from the University of Pennsylvania and the UCLA School of Law.



HELEN EVANS

Associate Director, Allegany/Western Steuben Rural Health Network

Helen Evans is the Associate Director for the Allegany/Western Steuben Rural Health Network, Inc. beginning her tenure in 2005. Ms. Evans supervises program planning and implementation, collaboration building initiatives and program evaluation. Prior to joining AWSRHN, she worked as a Public Health Educator and Grant Manager for the Allegany County Department of Health. She is committed to rural health issues and has served on many local and state-wide initiatives; including the AIDS Network of Western New York Board of Directors (1999-2006), Screen for Health Partnership of Allegany County (2000-present), and as a member of the AWSRHN Board of Directors (1999-2005). In 2001, Ms. Evans was appointed to the State-Wide AIDS Service Delivery Consortium through the NYS AIDS Institute (2001-2006) to support rural HIV/AIDS issues. Ms. Evans frequently provides state and local workshop presentations and programs on topics including Health Literacy and Social Marketing.



M. CHRIS GIBBONS, MD, MPH

Associate Director, Johns Hopkins Urban Health Institute, **Assistant Professor of Medicine**, Public Health and Health Informatics, Johns Hopkins Medical Institutions

Dr. Gibbons is a Healthcare Disparities and Urban Health expert and Physician Informatician whose research focuses on the use of technology and Consumer Health informatics to improve healthcare disparities. Dr. Gibbons has been named a Health Disparities Scholar by the National Center for Minority Health and Health Disparities at the National Institutes of Health. Dr. Gibbons has recently authored/edited 4 books including “eHealth Solutions for Healthcare Disparities.” Dr. Gibbons work is also leading the emergence of the field of Populomics. He is an advisor and expert consultant to several state and federal agencies and policymakers in the areas of urban health, eHealth, minority health and healthcare disparities. Dr. Gibbons obtained his medical degree from the University of Alabama. He then completed residency training in Preventive Medicine, fellowship training in General Surgery and also in molecular oncology basic research. Finally, he earned a Master of Public Health degree focusing in health promotion among urban and disadvantaged populations. His post-graduate degrees are all from Johns Hopkins.



KATHLEEN T. GRIMM, MD, FAAP, FACP, MHSc
Clinical Associate Professor, UBMD

Dr. Grimm received her BS in Medical Technology from Canisius College, her BSN from D’Youville College, and graduated *cum laude* from the State University of New York School of Medicine. She completed her residency in combined Internal Medicine/Pediatrics, where she served as chief resident at Buffalo General during her last year of residency. In 2008, she completed a Masters in Bioethics form the University of Toronto Joint Center for Bioethics. She currently serves as President of the combined Medical/Dental Staff of Kaleida Health Buffalo and is on the advisory Board of the Community Health Worker Network of Buffalo, and chairs the Early Childhood Obesity Task Force, a collaborative between UBMD, United Way, and P² Collaborative of WNY.

She is a member of the American Society of Tropical Medicine and Hygiene, the American Society of Law, Medicine and Ethics, the AAP, the ACP, and is a member of the New York State ACP Ethics committee and the Policy and advocacy committee. She is a graduate of the Community Health Foundation of Western and Central New York's Fellows program, working collaboratively to address the needs of children living in poverty.



WILLIAM J. HAWKES

Executive Director, Neighborhood Legal Services, Inc.

William J. Hawkes has been the Executive Director of Neighborhood Legal Services, Inc., since 1998. While not an attorney, Mr. Hawkes has worked for more than thirty years with three legal services providers in Rochester and Buffalo. NLS is a not-for-profit-organization formed to provide civil legal services in Erie, Niagara, Orleans, Genesee and Wyoming counties. Mr. Hawkes spent eight years as the Training Director for the Greater Upstate Law Project (Empire Justice Center) and also spent twelve years with Monroe County Legal Assistance Corporation representing low-income and disabled people in hearings and appeals before the NYS Departments of Social Services, Health and Labor and the Social Security Administration. He has a Master's Degree in Public Administration.



JASON A. HELGERSON

Medicaid Director, State of New York

Jason Helgerson became New York's Medicaid Director on January 5, 2011. He also serves as the Executive Director for New York's Medicaid Redesign Team. In this capacity he leads Governor Cuomo's effort to fundamentally reshape the state's Medicaid program in order to both lower costs and improve health care quality.

Prior to arriving in New York, he was Wisconsin's Medicaid Director. In that capacity, he administered the state's nationally recognized BadgerCare Plus program for children and families (Wisconsin's Family Medicaid, SCHIP, and Healthy Start Program); BadgerCare Plus Core Plan; SeniorCare (Pharmacy Plus Waiver); FoodShare (Supplemental Nutrition Assistance Program); and Wisconsin's Chronic Disease Program.

Mr. Helgerson was also the principal project sponsor for BadgerCare Plus, former Wisconsin Governor Jim Doyle's signature health care initiative. Through this program, 98% of Wisconsin residents have access to affordable health care, including all children. He served as Executive Assistant/Policy Director to the Secretary of the Wisconsin Department of Health and Family Services (DHFS) from February 2005 to March 2007. Prior to joining DHFS, Jason served as the Executive Assistant for the Wisconsin Department of Revenue.

He received his Master of Public Policy degree from the University of Chicago in 1995, and his B.A. in Political Science from American University in Washington, DC in 1993.



CHRISTINE R. KLOTZ

Program Advisor, Community Health Foundation of Western & Central New York, Buffalo NY

Christine R. Klotz is an advisor to the Foundation on issues and projects focused on improving the health and healthcare of frail elders and deferring decline leading to frailty. Major project initiatives include Sharing Your Wishes, a community-based project in thirteen counties to improve advance care planning; Improving Care Transitions through three collaborative involving grantees from eleven counties; and Step Up to Stop Falls, a multi-level falls prevention collaborative in eight counties. Other projects focus on family caregivers, improving quality of care for frail elders, and enhancing community-based options for care.



KERRY MIHALKO

Consumer Engagement Associates, P² Collaborative of Western New York, Chautauqua County Health Network

Kerry Mihalko, RD, CDE is the owner of *Nutrition To Go* located in Cassadaga, NY. She contracts with the Chautauqua County Health Network as a Consumer Engagement Associate (CEA) for P² of Western New York. As a CEA, she provides consumers and health care agencies with patient empowerment, chronic disease self-management and medical provider public reporting information and education. She received her BS in nutrition from Seton Hill

University in Greensburg, PA. She worked at St. Mary's Regional Medical Center in St. Mary's, PA as a Dietitian and Diabetes Educator before moving back home to work at WCA Hospital in Jamestown, NY. At WCA she worked as a Dietitian, Diabetes Educator, Nutrition Services Manager and finally Food Service Director before leaving to start *Nutrition To Go*.



ANN F. MONROE

President, Community Health Foundation of Western and Central New York

Ann F. Monroe is president of the Community Health Foundation of Western and Central New York, an independent private foundation serving the Buffalo and Syracuse regions of New York that is focused on improving the health outcomes of frail elders and children in communities of poverty and increasing community health capacity. She has more than 30 years of experience leading public and private sector programs in mental health, community health, managed care and philanthropy. She was previously the director of the quality initiative at the California HealthCare Foundation and a senior vice president of Blue Cross of California. She is a member of New York State Governor Andrew Cuomo's Medicaid Redesign Team, chair of the Steering Committee of the Western New York Community Health Planning Institute, vice chair of the Consensus Standards Approval Committee of the National Quality Forum and a member of the board of the New York eHealth Collaborative.



PATRICIA PODKULSKI, MS, RN

Director, Disease Management & Care Coordination, Catholic Medical Partners

Patricia Podkulski has over 25 years experience in the hospital setting encompassing staff nursing, middle management and quality management. Prior to Catholic Medical Partners, Ms Podkulski was employed for 9 years at a Western New York health plan overseeing utilization management, care management with disease management interfacing, as well as member advocate for appeals and then quality management. Currently, Ms Podkulski has built upon the disease management program that is currently conducted in the

health plan arena and implemented the program into the physician membership practices of Catholic Medical Partners. The Catholic Medical Partners disease management program is structured around the National Committee of Quality Assurance (NCQA) 2010 disease management standards. As of 2008, Catholic Medical Partners has trained 249 nurses in 101 MD offices in Western New York on guidelines for diabetes, congestive heart failure and coronary artery disease as part of the care coordination program. Emphasis of the training is engaging patients in self management of their chronic conditions, behavioral modification and motivational interviewing. Care coordination evolves into disease management in the transformation of practices into Patient Centered Medical Homes. Sixteen practices participating with Catholic Medical Partners have achieved a level 3 Patient Centered Medical Home certification through NCQA. *As of May 16th 2011, Catholic Medical Partners IPA received full NCQA accreditation for Patient Oriented Disease Management in the programs of Coronary Artery Disease, Congestive Heart Failure and Diabetes.* Six practices to date are Catholic Medical Partners delegated office based patient oriented disease management and more underway.



SAMINA RAJA, Ph.D.

Associate Professor, University at Buffalo, Department of Urban & Regional Planning

Dr. Samina Raja is an associate professor of urban and regional planning and an adjunct associate professor of community health and health behavior at the University at Buffalo, The State University of New York. She is cross-trained as a civil engineer (BSc, Jamia Millia University, India) and an urban planner (M.Planning, School of Planning and Architecture, India; Ph.D., UW-Madison). Dr. Raja's research, teaching, and public service focuses on the role of urban planning and policy in building sustainable community food systems and healthy communities.

Dr. Raja's recent research projects include the development of indicators for measuring disparities in food environments, and an examination of the impact of the built and food environments on obesity. Her research, funded by the National Institute of Health and the Robert Wood Johnson Foundation, is published in leading planning and health journals. She is the lead author of "A Planners' Guide to Community and Regional Food Planning: Transforming Food Environments, Building Healthy Communities," published by the national American Planning Association.

Dr. Raja serves on a Sub-Committee of the National Academies which is charged with developing a framework, terminology, and guidance for conducting health impact assessments (HIA) in the United States. The resulting HIA study will be published in September 2011. Dr. Raja is a member of the steering committee of the Food Interest Group (FIG) of the national American Planning Association (APA) and serves on the Board of Directors of the Community Food Security Coalition (CFSC), a non-profit organization committed to the development of sustainable community food systems.

In Buffalo, Dr. Raja is honored to work with organizations and individuals deeply committed to improving the local food system. Dr. Raja has worked with the Massachusetts Avenue Project, a local non-profit organization, to strengthen Buffalo's food system for almost a decade. She serves on the Board of Grassroots Gardens, a non-profit organization committed to sustain community gardening in Buffalo.

Dr. Raja is a recipient of Western New York's 40 Under Forty Award (Class of '08) given for professional success and commitment to the community. Food systems and healthy community plans prepared in her graduate studios have received numerous local and national awards, including from the American Institute of Certified Planners (2005) and the New York Upstate Chapter of the American Planning Association (2004; 2010).

In her spare time, Dr. Raja enjoys martial arts training with her daughter, Hijab - both hold a second degree Black Belt in Tae Kwon Do.



ELISA MARIE RODRIGUEZ, Ph.D., M.S.

Assistant Professor, Department of Behavioral Science and Community Health, University of Florida, College of Public Health and Health Professions

Dr. Rodriguez is an assistant professor with a Ph.D. in Social and Behavioral Sciences from Johns Hopkins Bloomberg School of Public Health, an M.S. in Natural Sciences, RPCI Division from the State University of New York at Buffalo and a B.A. in Sociology/Anthropology from Canisius College. She has training and research experience in the use of Community-Based Participatory Research (CBPR) approaches as applied to health behavior intervention efforts. Dr. Rodriguez has worked on several CBPR research studies focusing on cancer educational intervention efforts in medically underserved communities.

Her research interests span the areas of social determinants and behavioral factors that influence racial/ethnic minority health status and health outcomes related to chronic disease conditions, as well as cancer prevention and control efforts among medically underserved populations. A common thread through all of her research interests is her commitment to addressing existing health disparities through innovative and collaborative research approaches that reach across disciplines and facilitate the translation and dissemination of findings into the community.

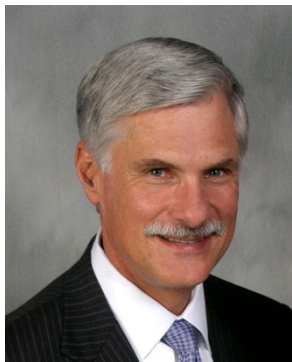


MARY SCHOHN, Ph.D

Acting Director, Mental Health Operations, VA Central Office

Dr. Schohn is currently the acting Director for Mental Health Operations department of the Veterans Affairs Central Office. She is also a Clinical Associate Professor at the University at Buffalo department of psychiatry. Prior to her position at the VA office, she was the lead Mental Health Transformation Initiative for the office of healthcare transformation.

She has worked in various research studies on mental health and has published as well as presented her research in various settings. She is a member of the VHA systems redesign clinical sub-committee.



DAVID R. SMITH, MD

Sixth President, State University of New York Upstate Medical University

He is an accomplished health care professional and academic administrator with an impressive record of public service and the betterment of public health. During his tenure, Dr. Smith has reenergized the Upstate campus, promoting growth in all its missions — education, research and patient care.

Located in Syracuse, NY, SUNY Upstate is only academic medical university in Central New York. It offers four colleges, with programs all aimed at benefitting human health, including its newest master's programs in Public Health (joint degree with Syracuse University) and Physician Assistant. Upstate is also comprised of its own University Hospital with dozens of specialty clinics, a dedicated children's hospital, and the newly acquired Upstate University

Hospital at Community General. Upstate has a robust biomedical research enterprise, which is one of the fastest-growing in the SUNY system.

Prior to his appointment at SUNY Upstate, Dr. Smith served as Chancellor of Texas Tech University and before that as President of the Texas Tech University Health Sciences Center and Dean of the School of Medicine and Graduate School of Biomedical Sciences.

In the mid-1990s, Dr. Smith served as the Commissioner of the Texas Department of Health, an agency with a \$7 billion annual operating budget and the originator of public health campaigns, such as “Shots Across Texas,” which encouraged immunizations.



AMY SNYDER, RN

United Memorial Medical Center

Amy Snyder is an experienced Registered Nurse with more than 20 years in Med-Surg, Emergency Department, IV infusion therapy, case management and transition coaching, as well as nursing education/teaching. She effectively communicates with stakeholders, including patients, families, physicians, third party payers, etc. She is currently the Case Management Transition Coach at St. Jerome

Hospital/United Memorial Medical Center.



GAIL SPEEDY

Executive Director of Universal Primary Care, Southern Tier Community Health and Founding Member, Safety Net Association of Primary Care Affiliated Providers.

Ms. Speedy holds the responsibilities in the achievement of FQHC Look Alike status as a rural safety net provider in Cattaraugus and Allegany Counties. She is engaged in the execution of a restructuring project which effectively turned around the organization in three years from an operational loss in 2008 to profitable years in 2009 and 2010. She is also involved as a Founding Member of SNAPCAP, an organization representing safety net providers in Western New York.



CHRISTINE STEGEL, RN, MS, CPHQ

Senior Quality Improvement Specialist for IPRO, Medicare Quality Improvement Organization for New York State, Centers for Medicare & Medicaid Services (CMS)

Ms. Stegel's responsibilities at IPRO include collaborating with health care providers and industry stakeholders on the priority areas identified for focus by CMS, to improve health care for Medicare & Medicaid beneficiaries. For the past three years, she has been working on the Care Transitions Health Care Quality Improvement Team within IPRO.

Ms. Stegel has over twenty-five years of home health care experience, inclusive of direct care delivery, multidisciplinary supervision, performance improvement, and operations management.



LAURENE TUMIEL-BEHALTER, Ph.D.

Vice Chair of Research, University at Buffalo Primary Care Research Institute, UB Family Medicine Department

Dr. Tumiel-Berhalter is Associate Professor and Vice Chair of Research in the University at Buffalo's Department of Family Medicine. She received her Ph.D. in Epidemiology and Community Health from UB's Department of Social and Preventive Medicine in 2000 where she currently holds a volunteer appointment. She also serves as the Director of Community Engagement for the Buffalo Clinical and Translational Research Center. Dr. Tumiel-Berhalter conducts health services research to improve the care of patients with chronic disease and community based evaluations. She is expert in applying community based participatory approaches to research and evaluation.



ED WAGNER, MD, MPH, MACP

Director, MacColl Institute for Healthcare Innovation at the Group Health Research Institute, Seattle

Dr. Wagner is a general internist/epidemiologist. His research and quality improvement work focus on improving the care of individuals with chronic illness and cancer. He and his MacColl Institute colleagues developed the Chronic Care Model (CCM), an integral part of the Patient-centered Medical Home Model (PCMH), and are involved in multiple efforts to use these models to improve ambulatory care nationally and internationally. He has written two books and 300 peer-reviewed publications. He is an elected member of the Institute of Medicine of the National Academies. Dr. Wagner was the recipient of the 2007 NCQA Health Quality Award, the 2007 Picker Institute Award for Excellence in Patient-centered Care, and the 2011 William B. Graham Prize for Health Services Research.



CARRIE WHITWOOD

Executive Director, Allegany/Western Steuben Rural Health Network

Carrie Whitwood is the Executive Director for the Allegany/Western Steuben Rural Health Network, Inc. since 2001. Ms. Whitwood is committed to working collaboratively to provide the highest quality of services possible for the communities and individuals that are served by the initiatives of the Network. She currently serves on the Board of Directors for the Allegany County Community Opportunities and Rural Development Corporation, and has participated on local and state-wide boards and collaborations including the New York State Association for Rural Health (2003-2009). Ms. Whitwood is also a Community Health Foundation Health Leadership Fellow.